

HR - 10000 Zagreb  
Savica I. 127  
T +385 (0)1 2352 200  
F +385 (0)1 2352 299  
info@stormgrupa.hr  
www.stormgrupa.hr



RN: 2360000-1102161570  
MB: 2675323  
OIB: 12846753194

Zagreb, March 17, 2020

**Subject:** Notice to partners and customers - COVID-19 measures in the STORM Group

Dear partners, customers and colleagues,

situation in Croatia is getting worse with corona virus (COVID-19), it is affecting all of us, as well as our business with all our partners and customers.

We're sending you this announcement to provide you with useful information about what we are currently doing and planning, with the aim of ensuring business continuity and our support to all of you with as little risk as possible to the health of us all.

Our priority is to continue providing full service and support to all our partners and customers, and taking care of health of all our employees and customers. As a responsible employer and partner, we monitor current situation on a day-to-day basis. In entire STORM Group, we have formed a team within the Group's Management Board which based on instructions of health authorities and institutions implements all necessary safety measures related to our work, taking into account health of all of us and ensuring business continuity for all our customers.

In that sense, we are in contact with all our vendors, domestic and foreign partners, who will continue to fulfil all their obligations with us in accordance with recommendations and orders of health authorities and institutions.

Considering all of the above, we have adopted a number of measures to maximize continuation of our business activities and fulfilment of our obligations, in accordance with the circumstances:

- All STORM Group companies continue their business activities and provide full support to their customers
- All STORM Group companies continue to supply goods and services according to circumstances and opportunities, unless they are affected by events beyond our control
- We minimize live meetings and recommend maximum use of conference calls and video conferences
- We restricted all business travel, except those related to fieldwork and user interventions

- We have divided our employees into teams, from home and workplace, teams to enable full functionality of all our business processes and full support for our customers
- All our employees, whether from home or at work, are available to all our customers at all times
- We have given all our employees, who due to the nature of their work are in physical contact with customers, strict instructions on procedure and implementation of hygiene measures, and they will be provided with maximum health protection during performance of the mentioned tasks (enhanced space cleaning, disinfection and other necessary hygiene conditions).

It is important to mention once again, we continue with all planned business activities as far as circumstances allow, and until additional measures are introduced by health institutions, with increased caution and implementation of all preventive precautions stated by the Ministry of Health and the Croatian Institute of Public Health.

As stated earlier, we are in a very challenging time. Spread of the corona virus undoubtedly affects everyone - our employees, our users and our families. However, all STORM Group companies, as technology companies, have all the infrastructure and tools we need to ensure business continuity and support for all our customers, and we will be there for you every step of the way.

Thank you for your cooperation and understanding in these delicate times,

your STORM team!